

## Improved Fagan Inspections and Continuous Process Improvement

In the fast paced worlds of software and hardware development, most organizations are faced with a compelling need to:

- Reduce cycle time
- Improve quality
- Reduce costs
- Improve productivity



Michael Fagan created the Fagan Defect-Free Process™ (of which Fagan Inspections are a key part) to address these requirements. And it works!

Our 3-day course engages every member of the development team: managers, software engineers, writers, system analysts, quality assurance analysts, and testers. Classes involve development teams and managers — leading to the fastest implementation and realization of benefits.

We help you find defects early in the development cycle and fix them at minimum cost, thereby reducing higher rework costs later, shortening development time, increasing productivity and shipping at least 10X fewer defects to users.

Contact us to begin self-perpetuating process improvements throughout your development organization that will prevent future product defects *before* they happen.

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**RECOMMENDED** by the Software Engineering Institute/CMMI of Carnegie Mellon University.

"We're finding lots of process improvement ideas that prevent future defects from being created in the first place." - Jim Sartain, Director of Software Engineering Processes, Intuit

Michael Fagan Associates is located in Mountain View, California, in the heart of Silicon Valley. With the global economy and its many communication options, we can set up one of our courses wherever your company is located. Michael and our Associates regularly travel all over the world teaching our courses.

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